

**ANNUAL
REPORT
2024-2025**



Nunee Board of Directors
As of April 16, 2025

Aubichon, Donna
Fort Chipewyan Metis Representative

Chapdelaine, Shayelynn
Youth Representative

Flett, Tim – Chair
Elder Representative

Kaskamin, Russell
Mikisew Cree First Nation Representative

Voyageur, Michelle
Athabasca Chipewyan First Nation Representative

Whitoead, Juanita
Mikisew Cree First Nation Member at Large



BOARD CHAIRPERSON'S MESSAGE





A Look Back and Forward - Together

Introduction

It is with pride that I present the annual report message to you as Chairperson of the Board. This past year has been one of transformation, resilience and collective achievement. As stewards of our organization's mission and values, we have navigated opportunities and challenges with unwavering resolve. The following message captures our accomplishments and our vision for the years ahead.

Achievements

- Each year presents its unique circumstances, and despite some challenges, we managed to keep moving to become a stronger and more resilient organization. We:
- Recruited a full Board of Directors representing the community
- Accomplished Board orientation and privacy training
- Had honest conversations about how we can provide a collective and unwavering commitment to our community's health and well-being
- Completed a review and strategic plan of the mental wellness programs
- Committed to a quality assurance process ensuring that the organization meets national standards customized to local needs
- Advocated for resources to provide equitable health care

Looking Ahead: Aspirations for the Coming Year

- As we look to the future, our ambition remains clear—to deliver accessible, high-quality, and equitable healthcare to every member of our community. Key priorities for the coming year include:
- Expanding primary and preventative care initiatives rooted in self-determination and cultural strength
- Enhancing mental health supports, particularly for youth and seniors
- Advocating for access to Alberta's Connect Care electronic health record system, improving seamless and timely health information by primary health care providers
- Increasing community engagement, ensuring that your voices shape our priorities
- We cannot achieve these goals alone. We call on all partners – First Nations leadership, community organizations, government partners, and stakeholders to dismantle the barriers that impede the health and well-being of our community members.



Thank you to my fellow Board members for your wisdom and support. I remain deeply honoured to serve as Chairperson and to work alongside extraordinary colleagues and community members. This year has reaffirmed the vital importance of a strong, united, and compassionate governing body that will always lead, with the health and well-being of our community at the heart of all we do.

I look forward to another year of progress and partnership to fulfill the mission that guides us.

With respect and gratitude,

Tim Flett

Board Chair – Nunee Health Society





Message From the Health Director

We are pleased to present Nunee Health's Annual 2024-2025 Report. Our report speaks to all our work throughout the year, our commitment to continue to provide quality health care to ALL community members.

Nunee Health Board Society has a strong board and management team that oversee our commitment to serve community members. Our staff work hard developing partnerships and collaborating with vendors and health care providers to improve health care services and programs.

We now have full Board of Directors providing guidance and direction and a new Assistant Health Director Randey Forester who is providing management support as health programs and services increase. Our organization has built capacity in our delivery of health services with an increase in physicians and nurse practitioners providing services in the community expanding our commitment to provide good health services.

Thank you to our leadership, our management and staff for their continued support throughout the year. We want to thank YOU for your ongoing support.

Gloria Fraser
Health Director



Our Vision

Empowered community for optimal health and wellness

Mission

TO provide compassionate exceptional care and promote optimal health and wellness through:

- Meaningful engagement with the client, family and community
- Education and advocacy
- Continuous quality improvement and seamless collaboration with stakeholders and partners



Priorities:

1. Mental Health and Addictions
2. Diabetes Prevention and Management
3. Youth
4. Cancer Screening and Prevention



Core Values:



I–Ingenuity



P–Professionalism



C–Compassion



C–Courtesy



E–Empowerment

S–Safety



Managers Strategic Planning Sessions Summary

- Add picture here

- **Purpose of the Sessions**
- To collaboratively advance the strategic priorities of the Nunee Health Board Society (NHBS), particularly:
 - Updating policies
 - Initiating staff evaluations
 - Strengthening internal processes
 - Preparing for the renewal of the community health and wellness plan
 - Developing a surplus plan

Key Events & Activities

Human Resources & Policy Development

Reviewed HR policies with input from all managers.

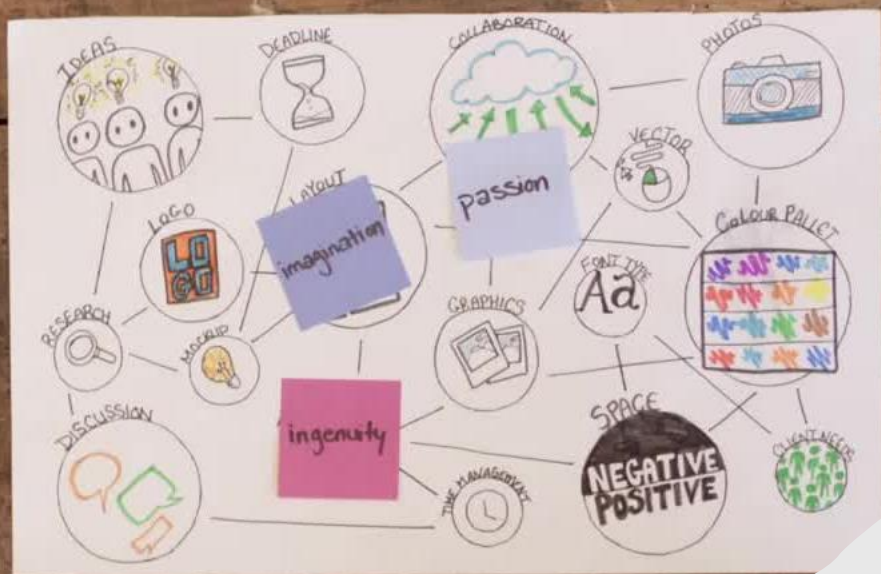
Live policy edits were completed during sessions by the HR Consultant.

Topics included onboarding, performance evaluations, exit procedures, and asset return protocols.

Human Resources & Policy Development

Explored new models for performance evaluations, including self-assessments.

Discussed linking performance to salary increases and the use of anniversary-based reviews.



Lateral Violence & Kindness

- HR Consultant delivered a session on lateral violence in Indigenous workplaces.
- Participants engaged in lateral kindness journaling activity and stress reduction exercises.

Community Health Plan & Work Plan Updates

- Reviewed the 2018 work plans and assigned program areas to managers for updating.
- Aligned with community priorities and block funding requirements.

Finance & Budget Planning

- CFO and Finance team led training on reading financial statements.
- Participants worked on designing a surplus plan for Indigenous Services Canada submission.

Team Building Activities

- 'Have You Ever' and 'Balloon Tower Challenge' fostered teamwork.
- The nursing team won with creative use of medical tape!

Staff Participation

11 managers participated, representing departments such as:

- Human Resources
- Finance
- Maintenance
- Medical Transportation
- Wellness
- Public Health
- Treatment
- Administration

Support included the Executive Assistant, HR Consultant, and an external facilitator.

Next Steps

- Finalize policy revisions for Board approval
- Implement surplus plan
Update departmental work plans
- Continue staff education on the community health and wellness plan



HUMAN RESOURCES



Nunee Health Board Societie's – Human Resources Overview

HR Department Role: Provides support for all HR functions across Nunee Health departments.

Coordinator: Lorraine Cardinal, with 19 years of service, works closely with the Health Director and Managers.

Key Responsibilities:

- Administers benefits and assists with claims
- Maintains records, data entry, and file management
- Supports payroll, safety, policies, training, recruitment, hiring, compensation, promotions, and disciplinary measures
- Addresses employee concerns regarding payroll, benefits, and other matters

Staffing (2024–2025):

- Positions opened due to relocation, leave, or turnover: Assistant Health Director, nurses, admin roles, COHI, IRS Worker
- Hires included: Finance/Admin Assistant, IRS/Wellness Worker, Public Health Nurse, two Treatment Nurses

Departments: Administration, Community Wellness, Treatment

Total Employees: 45 (permanent and casual)

- Includes roles such as Health Director, HR Coordinator, nurses, wellness workers, admin staff, custodians, security, and maintenance

Staff Appreciation Event (Sept): Dinner, gifts, and awards for service milestones (5, 10, 15, 25 years). Successful and memorable.

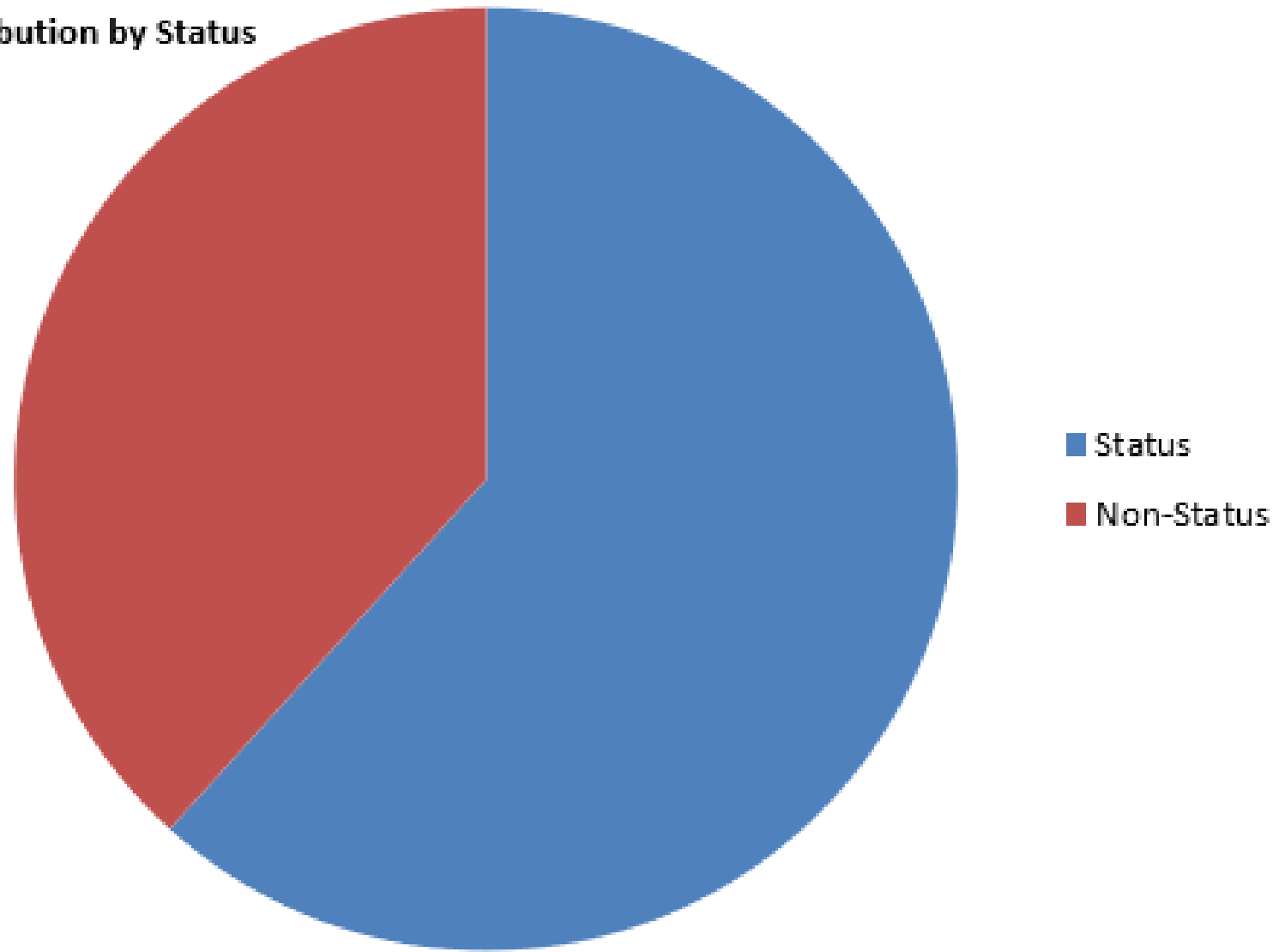


NUNEE HEALTH BOARD SOCIETY

EMPLOYEE STATISTICS



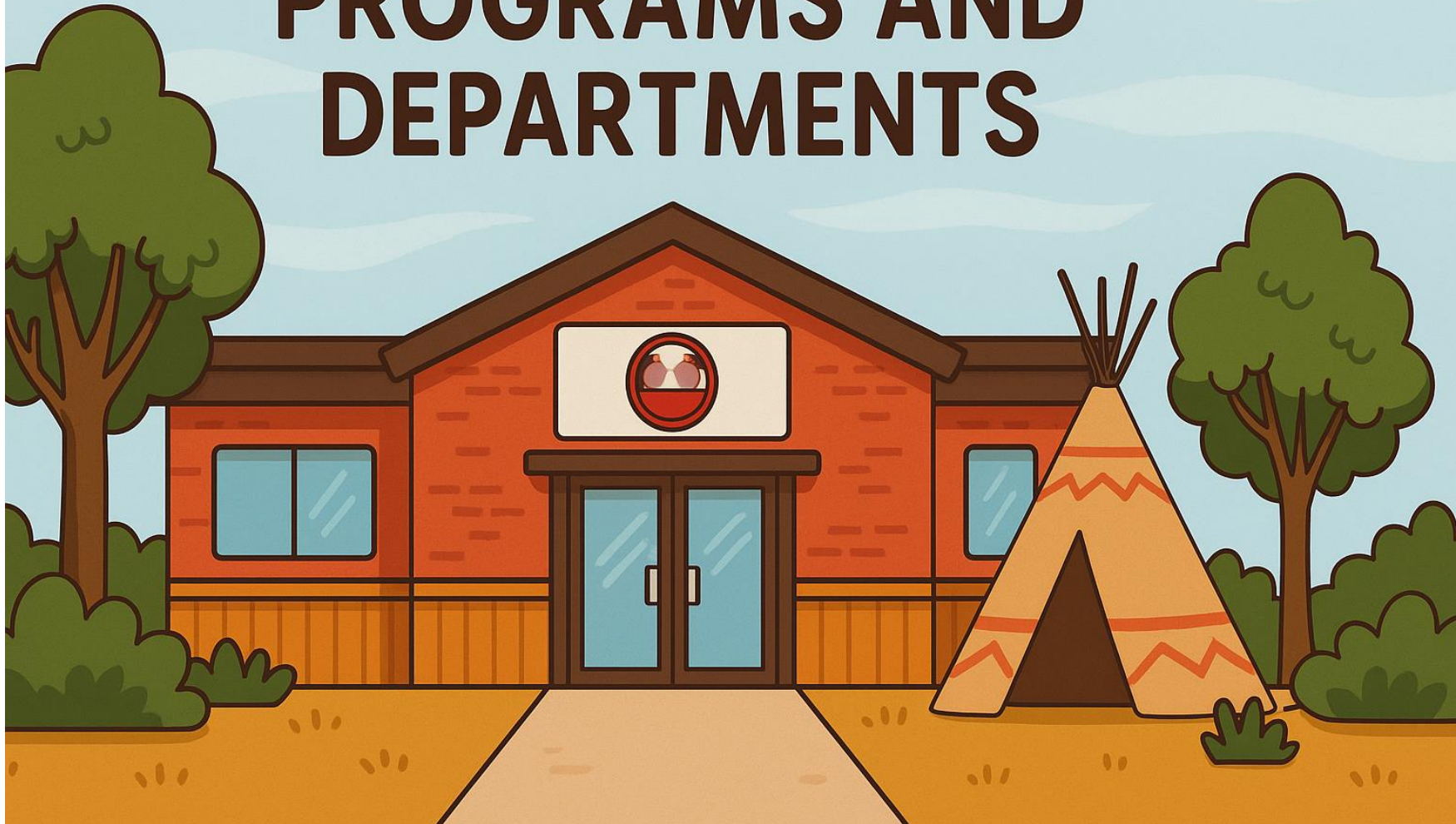
Employee Distribution by Status



Years of Service

	Under 1 Year of Service	16 Employees
	1–5 Years of Service	10 Employees
	6–10 Years of Service	4 Employees
	11–15 Years of Service	4 Employees
	16–20 Years of Service	7 Employees
	21–25 Years of Service	1 Employee
	25+ Years of Service	2 Employees

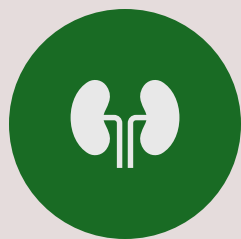
PROGRAMS AND DEPARTMENTS







KEY ACTIVITIES



1. KIDNEY CHECK CLINIC
HELD OCTOBER 28–29, 2024, IN PARTNERSHIP WITH THE OKAKI DIABETES LEAD. OVER 30 CLIENTS RECEIVED POINT-OF-CARE TESTING FOR HBA1C, URINE ACR, AND SERUM CREATININE TO DETECT EARLY KIDNEY DISEASE, DIABETES, AND HYPERTENSION. THE CLINIC PROVIDED BOTH SCREENING AND EDUCATION ON MANAGING RISK FACTORS.



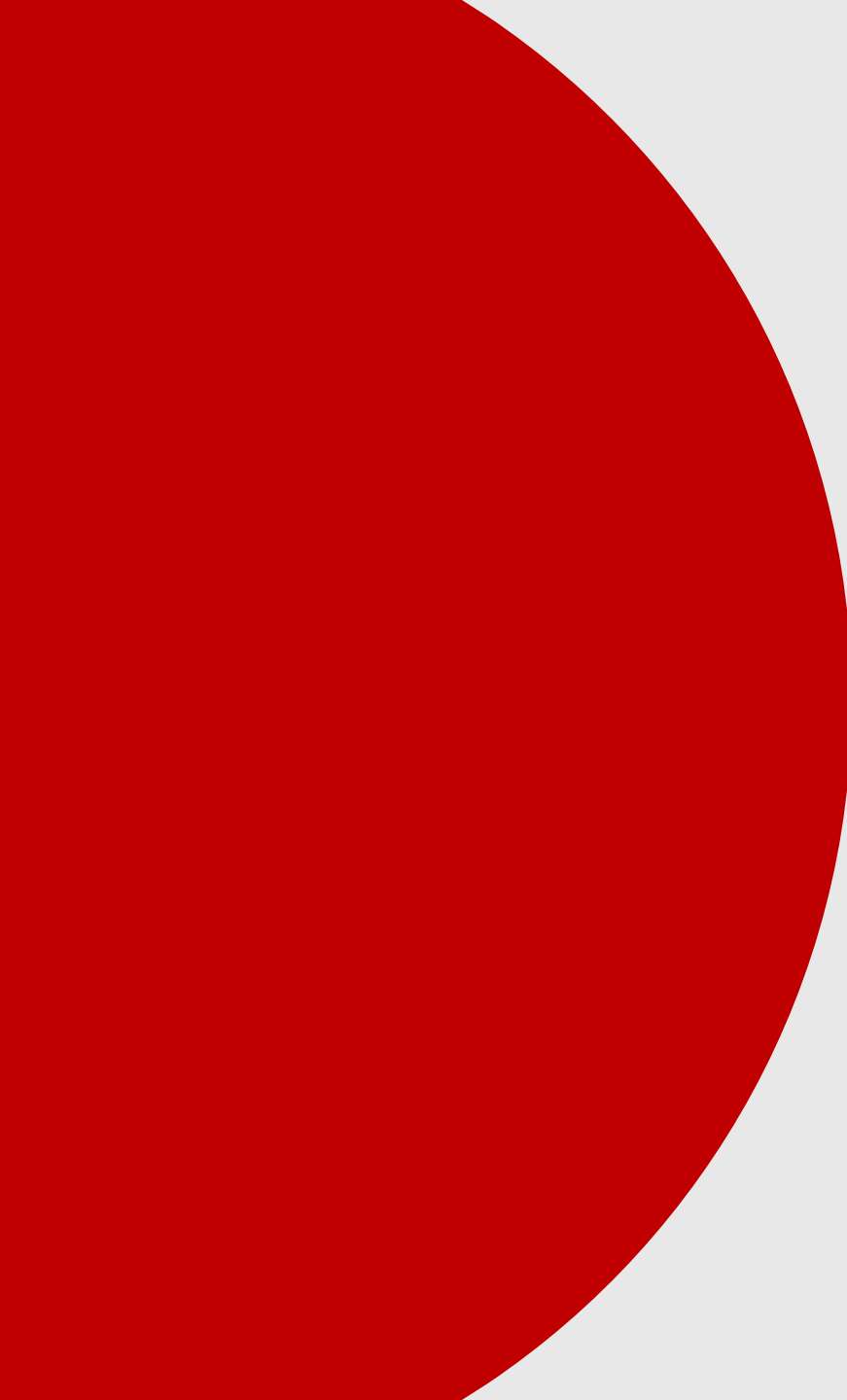
2. OPTOMETRY SERVICES
AN OPTOMETRIST VISITS EVERY 4–6 WEEKS TO PERFORM RETINAL EXAMS AND OTHER EYE HEALTH SERVICES. THESE VISITS HELP DETECT AND PREVENT DIABETIC RETINOPATHY AND PROTECT LONG-TERM VISION FOR CLIENTS WITH DIABETES.



3. DIABETIC FOOT CARE
WEEKLY WEDNESDAY WALK-IN CLINICS AND ANNUAL ASSESSMENTS ARE PROVIDED BY A LICENSED PRACTICAL NURSE. SERVICES INCLUDE FOOT CARE, VITAL SIGN CHECKS, DIABETES EDUCATION, AND DISTRIBUTION OF DIABETIC SOCKS AND CREAMS. ALL DOCUMENTATION IS RECORDED IN CARE AND ACCURO SYSTEMS TO MAINTAIN CONSISTENT CARE.



4. GOOD FOOD BOX PROGRAM
PROVIDES LOW-COST HEALTHY FOOD BOXES WITH ACCOMPANYING RECIPES TO PROMOTE NUTRITION AND DIABETES PREVENTION. A TOTAL OF **1,440 BOXES** WERE DISTRIBUTED IN 2024–25 (ABOUT 120 PER MONTH). THE PROGRAM CONTINUES TO BE WELL RECEIVED AND SUPPORTS HEALTHIER EATING HABITS COMMUNITY-WIDE.



Kidney Check Program Implementation at Nunee Health Society

Overview

Nunee Health Society successfully implemented the Kidney Check program—a culturally safe, community-based screening and early intervention initiative targeting chronic kidney disease (CKD), diabetes, and hypertension in Indigenous populations. This milestone reflects Nunee Health’s ongoing commitment to proactive, culturally grounded healthcare in Fort Chipewyan and surrounding areas.

Why It Matters

Indigenous adults are disproportionately affected by CKD, with rates nearly three times higher than the general Canadian population. Given Fort Chipewyan’s remote location, access to early diagnosis and preventive care has historically been limited. Kidney Check bridges that gap by offering in-community health screenings and immediate care coordination, ensuring more equitable access to life-saving services.

Program Model

Nunee Health adapted the 'screen, triage, and treat' model of Kidney Check to suit local needs. The initiative provides point-of-care testing for kidney function, blood pressure, and glucose levels. Test results are available on-site, and patients requiring follow-up care are referred immediately. The program is delivered in collaboration with community health workers and integrates traditional cultural protocols, language, and values.

Key Impacts in 2024–2025

- Over 100 community members screened during the first rollout phase.
- Improved early detection of diabetes and CKD risk factors.
- Increased referrals to specialist care and improved follow-up coordination.
- Enhanced trust in screening through Indigenous-led delivery methods.
- Supported integration with Alberta Health Services for long-term sustainability.

“Kidney Check has made it easier for our community to understand their kidney health and take action before it becomes a crisis.” — Nunee Health Team Member



Aboriginal Diabetes Initiative (ADI)

During 2024–2025, the Aboriginal Diabetes Initiative supported a range of prevention, screening, and management services for community members at risk of or living with diabetes. These activities strengthened early detection, health education, and lifestyle awareness, contributing to improved health outcomes in Fort Chipewyan.

ADI Chronic Disease and Healthy Living Initiatives:

Over the 2024–2025 period, a series of community-driven initiatives were successfully implemented to support diabetic clients via education, early detection, physical activity, and improved nutrition. The following programs played a key role in promoting healthier lifestyles and reducing risk factors associated with diabetes.

1. Swimming and Walking Programs for Elders

Our health promotor works with homecare to recruit elders for our bi-weekly walking program. Regular physical activity improves cardiovascular health, helps manage weight, lowers blood pressure, and enhances mobility—all crucial for promoting more stable blood sugars in diabetic clients.

2. Kidney Disease Wellness Check

The AHS Alberta Kidney Health Check Screening Team comes to Fort Chipewyan to offer screening for community members, and referral to follow up as indicated. Early detection is vital for managing kidney health. This screening initiative helped identify at-risk individuals and provided education on managing blood pressure, diabetes, and hydration—factors closely tied to kidney function. 30 clients were seen at this clinic held October 23-24, 2024

3. Good Food Box Program

This program is run by our Health Promotor, who sources nutritious groceries and prepares the good food boxes for the community. Uptake is excellent. Each month, 100-120 residents partake in the program. This initiative addressed food access and affordability, enabling residents to purchase nutritious ingredients at reduced cost. Accompanying recipes increased confidence in preparing healthy meals, contributing to better dietary habits—a core factor in maintaining stable, healthy blood sugar levels.

4. Canning and Crockpot Cooking Classes

This program is run by our MCH and CHR. These hands-on classes empowered participants with practical skills for healthy eating. Teaching methods for preparing wholesome, preservative-free foods supports improved nutrition, a critical defense against obesity, diabetes, and hypertension.

5. Foot Care Clinics

Our Home Care team has staff trained in foot care to offer services on a weekly basis and will also accommodate walk-ins if time permits. Foot care is especially important for individuals with diabetes or circulation issues. Regular assessments helped prevent complications such as infections and ulcers, supporting long-term mobility and overall health.

Overview

The Public Health department at Nunee consists of a Registered Nurse working in collaboration with Maternal-Child Health workers, Client Health Representatives and Health Promotion. Public health staff includes:**MCH** – *Maternal and Child Health*

Health Promoter – *A professional who plans and delivers programs and education to encourage healthy lifestyles and prevent illness within communities*

CHR – *Community Health Representative*

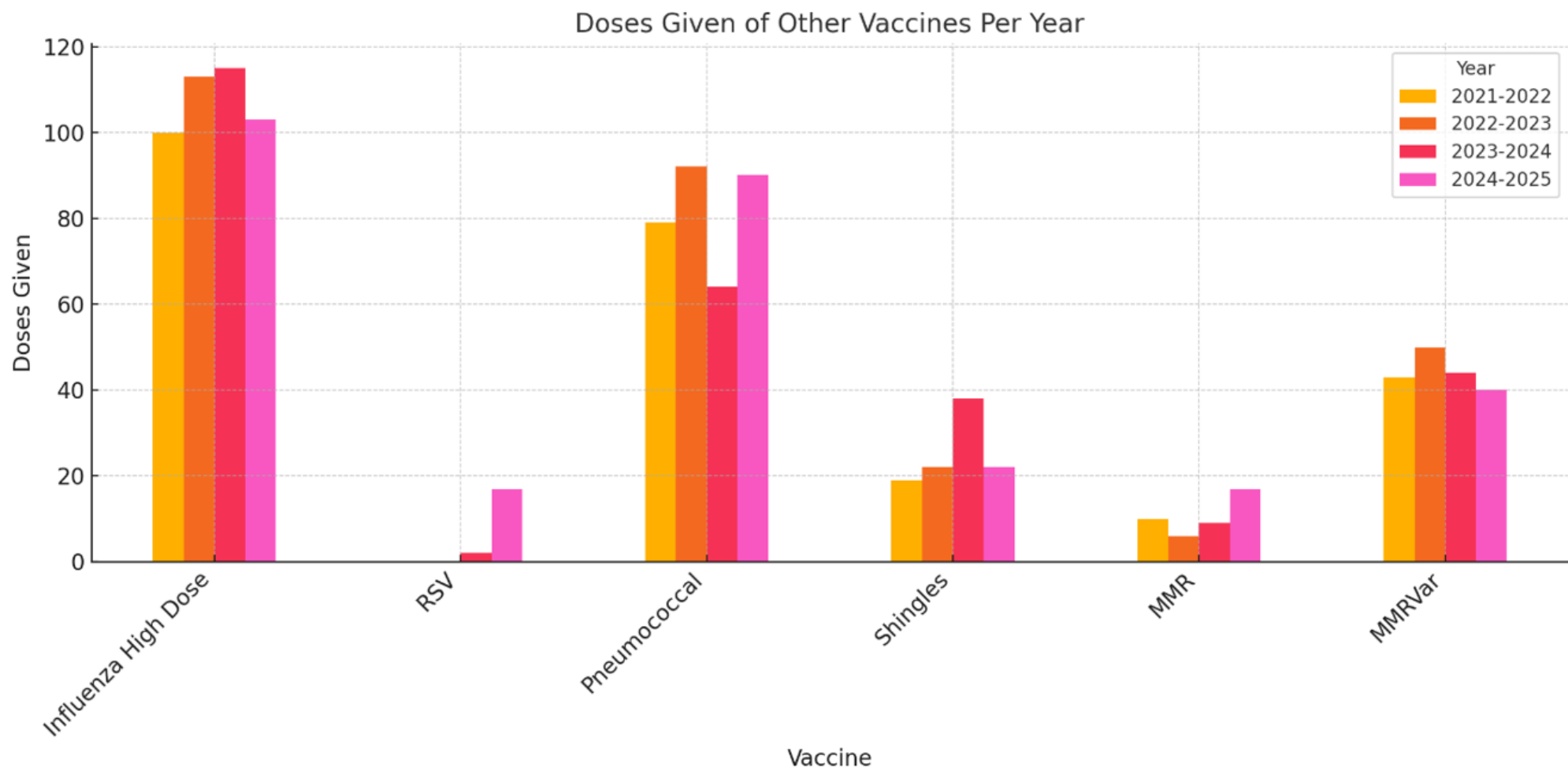
RN BScN – *Registered Nurse, Bachelor of Science in Nursing.*

Public Health programming is designed to promote health and prevent illness, and includes Immunization, TB Surveillance, Anti-smoking campaigns, Maternal and Newborn health, Communicable Disease Emergency, and STBBI.

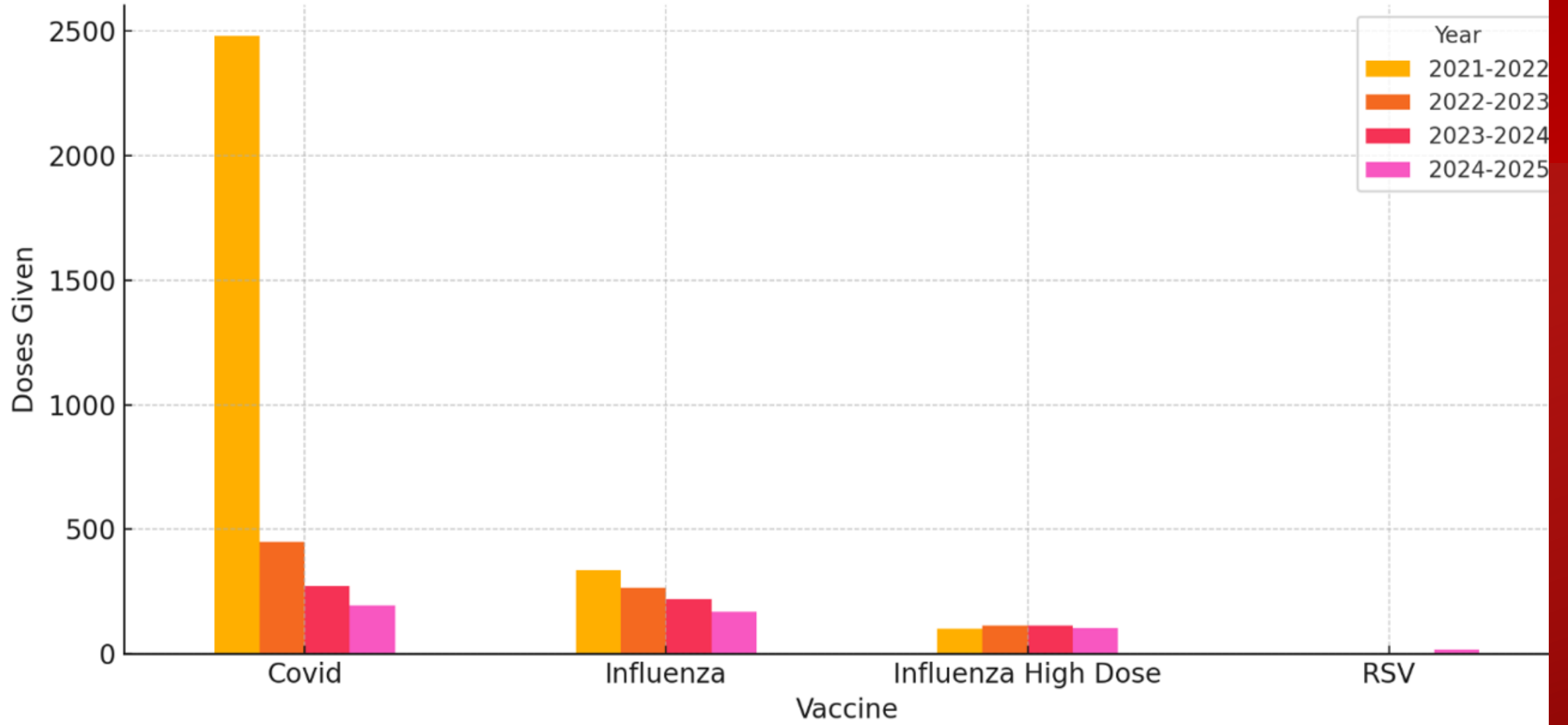
Immunization:

Table of Doses Given of Each Vaccine Per Year

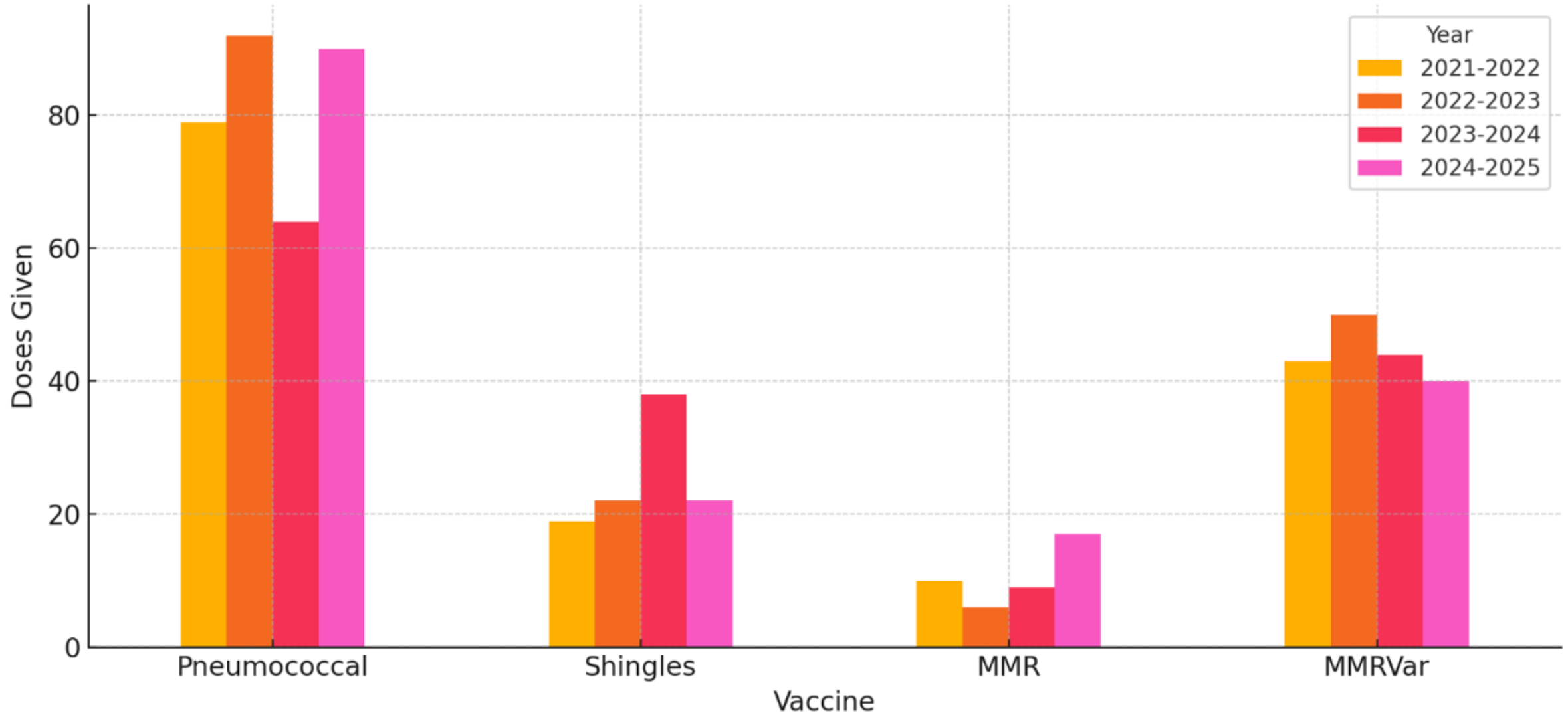
	2021-2022	2022-2023	2023-2024	2024-2025
Covid	2481	449	272	195
Influenza	335	265	221	168
Influenza High Dose	100	113	115	103
RSV	0	0	2	17
Pneumococcal	79	92	64	90
Shingles	19	22	38	22
MMR	10	6	9	17
MMRVar	43	50	44	40
Totals of ALL Vaccines Given:	Total:3381 Nunee:1028 Off-Site:2353	Total:1387 Nunee:548 Off-Site:839	Total:1163 Nunee:676 Off-Site:487	Total:986 Nunee:518 Off-Site:468



Doses Given of Covid, Influenza, Influenza High Dose, and RSV Vaccines

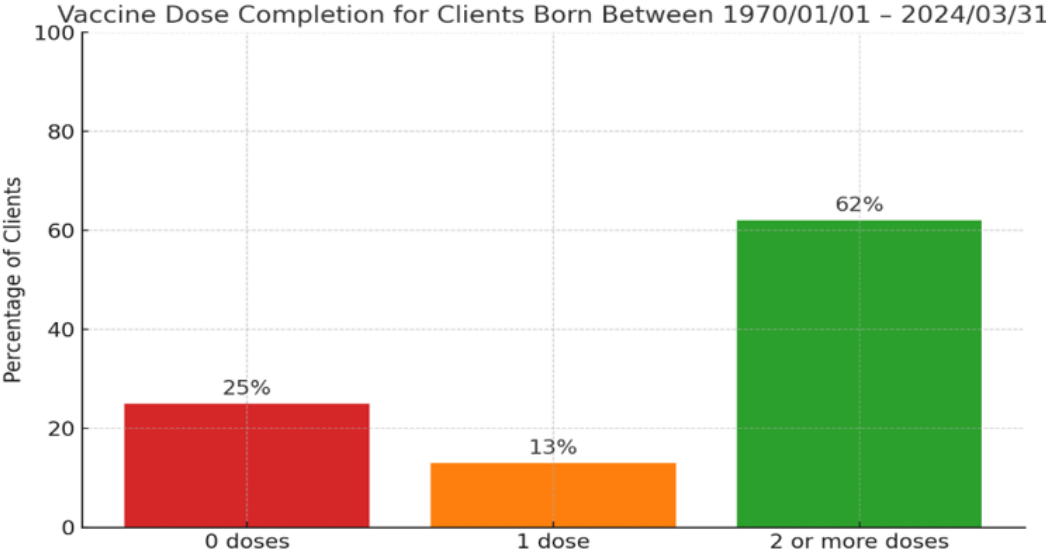


Doses Given of Pneumococcal, Shingles, MMR, and MMRVar Vaccines



Measles Vaccine Stats for Fort Chipewyan

Statistics for Clients Born Between 2024/03/31 – 1970/01/01	
0 doses	25%
1 dose:	13%
2 or more doses (complete series):	62%



*Statistics of Fort Chipewyan residents who have 2 doses are higher than 62% as some historical records have not been entered into the Electronic Medical Record; Public Health is working to get those charts entered to improve the accuracy of these statistics. The goal is to achieve 85-90% immunization.

MAKE GOOD FOOD BOXES



MCH Prenatal:

CPNP/Prenatal Good Food Box
Program (**Maternal and Child
Health**):

-
- **Total Prenatal Good Food Boxes: 69**
 - November 2024: 11 food boxes
 - December 2024: 12 food boxes
 - January 2025: 13 food boxes
 - February 2025: 14 food boxes
 - March 2025: 14 food boxes
 - During the Covid-19 pandemic, the CPNP program offered coupons to pregnant clients to minimize the handling of groceries and prevent transmission of Covid-19. We resumed the good food box program in November 2024, offering a variety of healthy foods and recipes in each box.
 - **Baby food making classes offered**
 - Offer 4 times in the Month of November 2025 – 9 attendees.

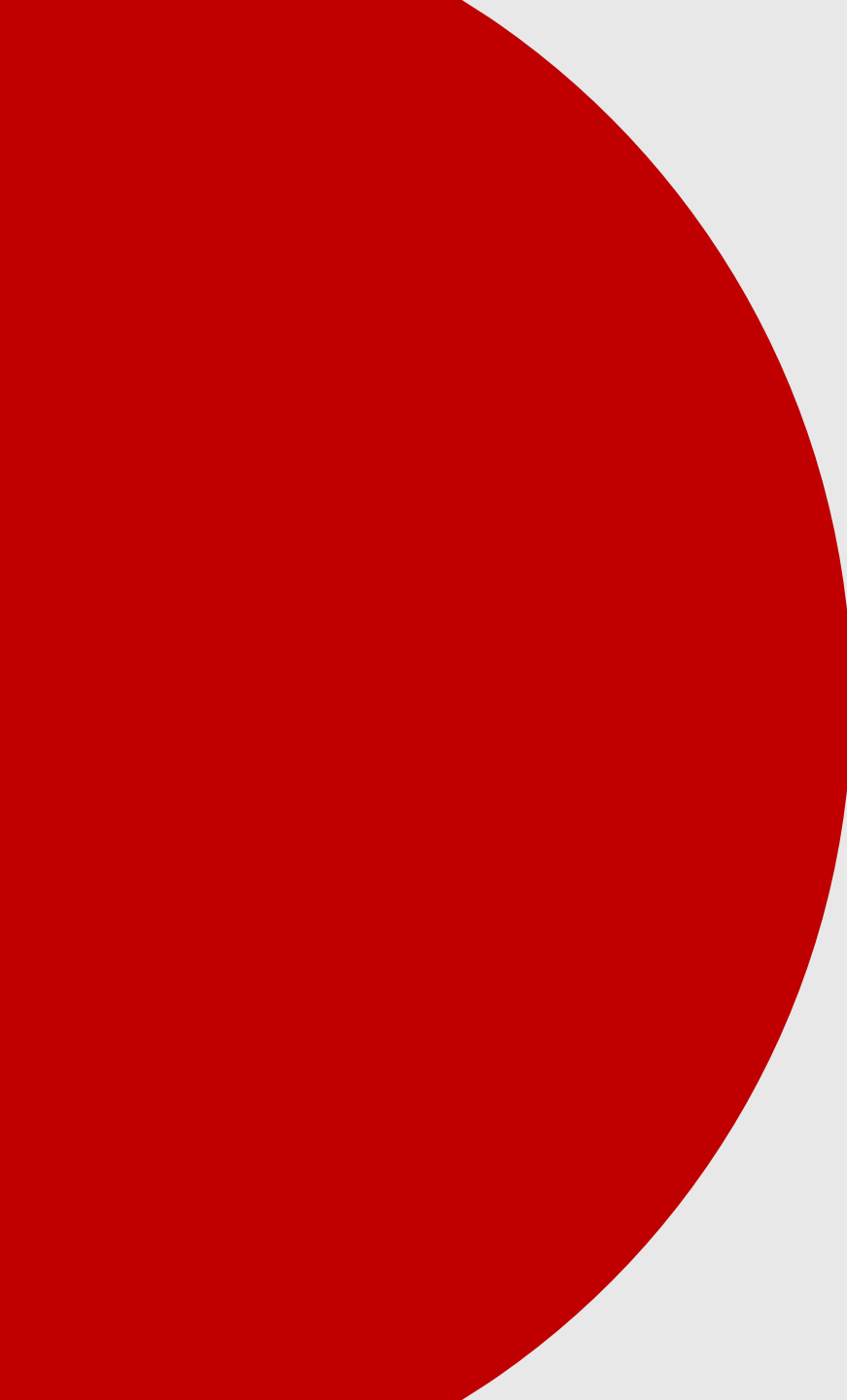
April 2024: 110	August 2024: 135	December 2024: 100
May 2024: 111	September 2024: 103	January 2025: 113
June 2024: 130	October 2024: 136	February 2025: 114
July 2024: 90	November 2024: 114	March 2025: 116

All Community Good Food Box Program
(Health Promoter):

Grocery bundles are prepared at a reduced
cost of \$40 for community members.

Imperial Oil made donations to our Good
Food Box program, and representatives help
prepare the boxes on distribution day as it is
a very.

- Total Good Food Boxes: **1362**



Cooking Classes:

A variety of cooking classes were held throughout the year. Wendy CHR was offering cooking and baking classes on Saturdays that were very well attended:

- May 25, 2024 – Pie dough – 10 attendees
 - Aug 24th, 2024 – Pizza and donuts – 11 attendees
 - Sept 28th, 2024 – Shepherd's pie and apple crumble – 3 attendees
 - Nov 2nd, 2024 – Cabbage Rolls - 10 attendees
 - Nov 25th, 2024 – Cabbage rolls – 10 attendees
 - Nov 9th, 2024 – Canning pickles and jam – 7 attendees
- 

Community Health Representative *Water Quality*

Mondays are water collection day for Doghead and Allison Bay. The Chemical Water Sample collection is done on Thursdays. As of November 1, 2025, Chemical water samples changed from weekly collection to once per month.



Midwifery Funding/Anti-Indigenous Racism Funding - Doula Training:

5 participants completed labour Doula training March 11-13th. The training was provided by Sonya Duffy from the Childbirth and Postpartum Professional Association and was very well received. Participants learned how to support mothers physically, mentally and emotionally throughout their labour and delivery and included the basics of starting their own business as a labour doula. As a continuation of this training, postpartum doula training is booked for September 9-11, 2025.

Further discussion/partnership with midwives in Fort McMurray and NWT is ongoing to provide further education and support to community members.

Tobacco:

Smoking and Vaping is a preventable yet significant source of chronic and deadly health conditions. Public Health Programming includes campaigns to raise awareness for our community members about the health risks involved with smoking and vaping the resources available to help individuals who are ready to quit. Planning for a “Quit Smoking Contest” had been started and a notice was put in the newsletter in December 2024 but unfortunately no one signed up. One-on-one smoking cessation counselling is available to all clients who attend clinic appointments either in Public Health or in Treatment. Planning has started for awareness and educational events to help raise awareness and encourage people to make healthier choices.

Events:

Bike Rodeo

Water Safety Event

Teddy Bear Fair Aug 23rd 2024

Celebration of First Baby of 2025 held Feb 25th 2025.



Home Care
Nunee Health Board Society's Home Care services to provide essential support to community members, ensuring they receive quality care in the comfort of their homes. The 2024–2025 fiscal year saw significant demand for Home Care services, reflecting the continued need for personalized and accessible healthcare in Fort Chipewyan.



Clients:

A total of **77** clients are currently receiving Home Care services, ranging from personal care assistance to complex medical support. These clients represent a diverse demographic, and services are tailored to meet individual needs.

Case Management Hours Distribution: Total Case Management Hours: 1,114.25

The total hours were shared among three Registered Nurses (RNs) and one Licensed Practical Nurse (LPN). Each RN managed a caseload of clients, coordinated care plans, and maintained regular communication with external providers. The LPN supported the team through direct client care and ongoing assessments to ensure service continuity.

Care Hours Breakdown

Nursing Care: 1,056 hours

Nursing services included wound care, medication administration, chronic disease monitoring, and health assessments. These hours were critical in supporting client health, safety, and independence.

Personal Care: 458.5 hours

Personal care included assistance with activities of daily living (ADLs) such as bathing, grooming, dressing, and mobility. These services help maintain dignity, comfort, and quality of life for clients.

Other Types of Care: 14.25 hours

Additional support services included respite care and client-specific assistance, demonstrating the flexibility of the Home Care team to meet evolving community needs.

Goals and Achievements

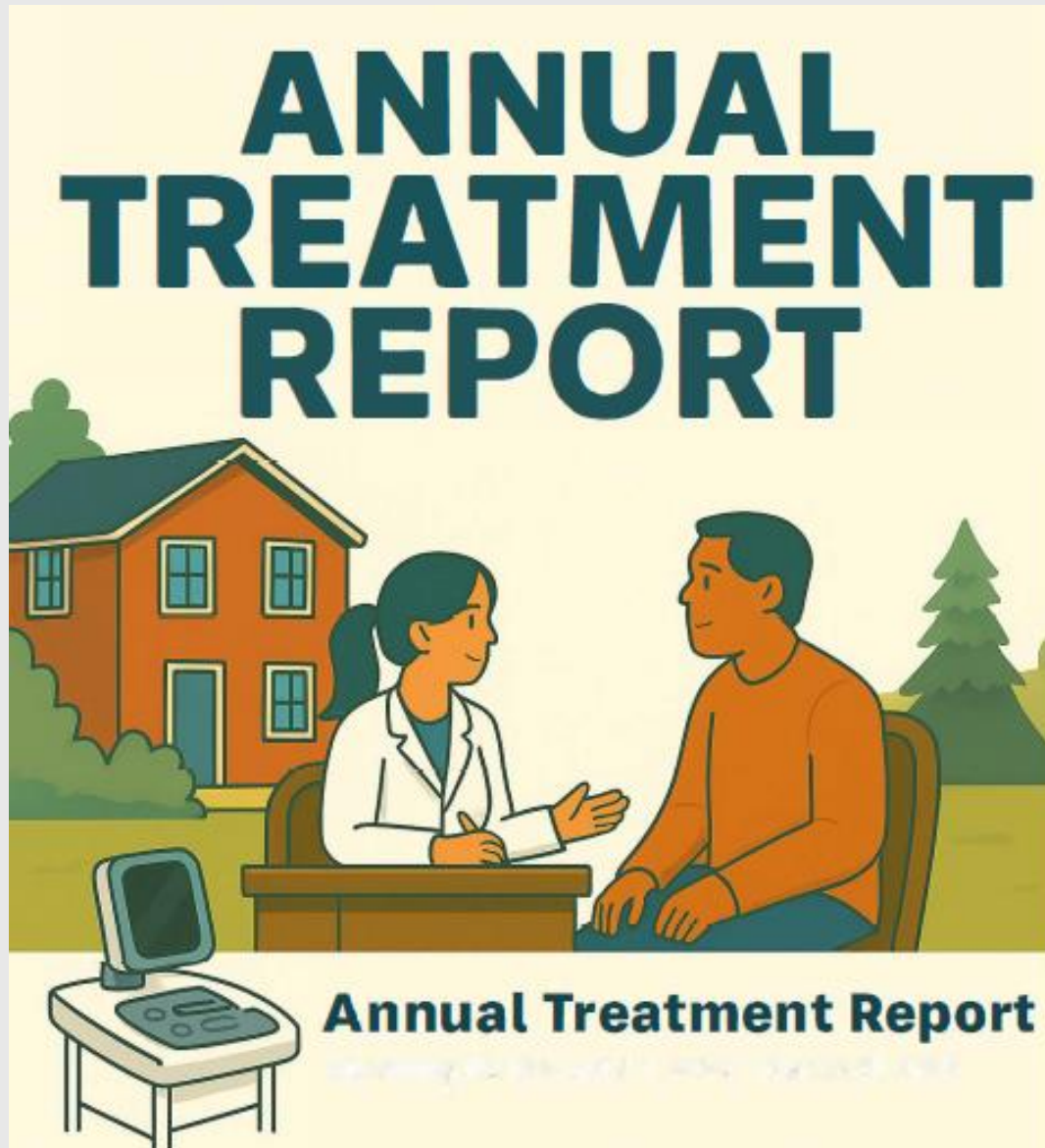
- **Client Satisfaction:**
Continuous feedback from clients and families has guided service improvements. Client satisfaction remains a key performance measure, ensuring care meets community expectations.
- **Improved Care Coordination:**
Stronger collaboration between Home Care staff and external healthcare providers has improved continuity of care and enhanced the overall client experience.
- **Capacity Building:**
Ongoing staff training and professional development were prioritized to maintain high standards of care and ensure staff are equipped with current home care best practices

Looking Forward

As we move into the next fiscal year, Nunee Health Board Society remains committed to enhancing Home Care services. Focus areas will include:

- Expanding case management capacity to meet growing demand.
- Further improving client satisfaction through personalized care planning.
- Increasing accessibility for community members requiring home support.

Nunee Health Board Society is dedicated to delivering compassionate, culturally appropriate, and efficient care — ensuring every individual receives the support they need to remain safe and healthy at home.



Total Treatment Visits: **5,523**

- Emergency Appointments: 1,396 (during and after hours)
- Regular Appointments: 4,107
- Total Providers: 11 (consisting of physicians and nurse practitioners)
- Medivac Transfers: 136 patients transferred to tertiary centres (Edmonton, Fort McMurray, or Grande Prairie)



Primary Care Network (PCN) Collaboration & Connect Care Implementation



PCN Collaboration

Monthly Community Visits:

The PCN Team visits the community each month, providing on-site support from a **Licensed Practical Nurse (LPN)** and a **Dietitian**.

Streamlined Referrals:

Referrals are completed and faxed directly to the clinic, with appointments scheduled to align with PCN visit dates.

Improved Local Access:

This collaboration has **significantly increased access to allied health services**, while also **reducing unnecessary travel** for clients seeking care.



Connect Care Implementation

Provincial Rollout Challenges:

The province-wide rollout of Connect Care has presented **interoperability challenges**.

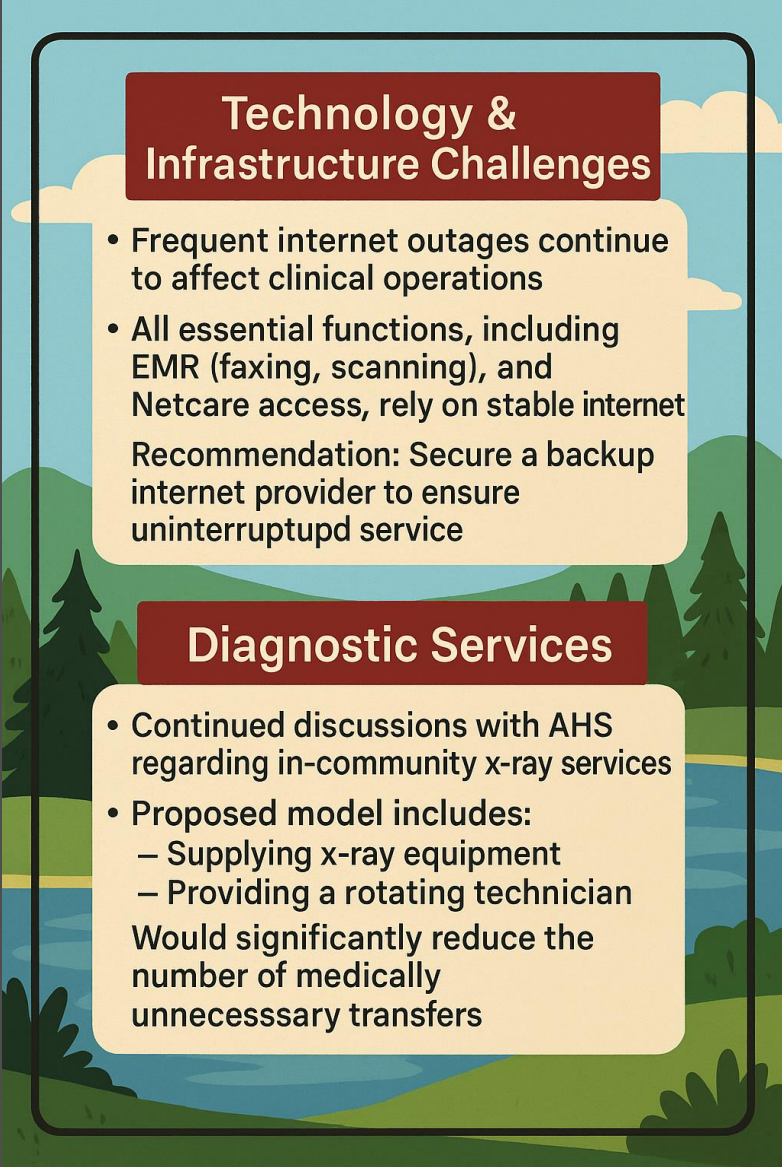
Access Pending:

An **application for system access was submitted in August 2024**; as of this report, access is **still pending**.

Impact on Care Coordination:

The delay has created barriers to communication with specialty clinics, affecting the ability to:

- Receive referrals
- Share requisitions
- Coordinate follow-up care



Technology & Infrastructure Challenges

- Frequent internet outages continue to affect clinical operations
- All essential functions, including EMR (faxing, scanning), and Netcare access, rely on stable internet

Recommendation: Secure a backup internet provider to ensure uninterrupted service

Diagnostic Services

- Continued discussions with AHS regarding in-community x-ray services
- Proposed model includes:
 - Supplying x-ray equipment
 - Providing a rotating technician

Would significantly reduce the number of medically unnecessary transfers



Technology & Infrastructure Challenges

- Frequent internet outages continue to affect clinical operations
- All essential functions, including EMR (faxing, scanning), and Netcare access, rely on stable internet
- Recommendation: *Secure a backup internet provider to ensure uninterrupted service*

Diagnostic Services

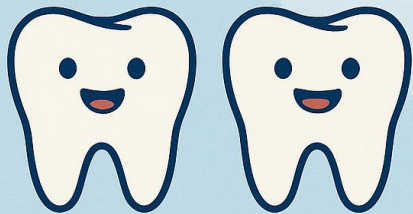
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Proposed model includes:

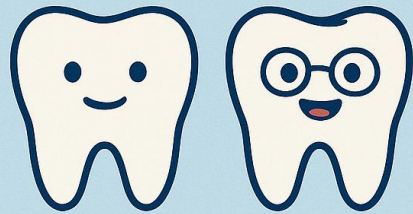
- Supplying x-ray equipment
- Providing a rotating technician

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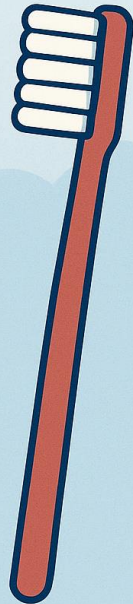
Meet the YMM Dental Team



Dr. Jack Tan Dr. Sung Hwang



Dr. Woojae Linli Feng



Our Dental Assistants



Adrian Safranca Linli Feng

MEET THE YMM DENTAL TEAM



PROUDLY SERVING FORT MCMURRAY & FORT CHIPEWYAN

Dr. Jack Tan

Born and raised in Montreal, Quebec, Dr. Tan earned his Doctor of Dental Medicine (OMD) from the University of Montreal in 2012. He completed his General Practice Residency at Montefiore Medical Center in the Bronx, New York. With experience in First Nations across Northwest Territories, Dr. Tan moved to Alberta in 2014 and co-founded YMM Dental in 2015.

Dr. Sung Hwang

Originally from the Eastern Townships of Quebec, Dr. Hwang trained at the Mental Health Institute of Montreal and developed strong skills in treating anxious patients. He joined YMM Dental in Fort McMurray and is proud to serve the community while raising his two young children since dental school.

Dr. Woojae Kwon

Immigrated to Canada from South Korea at age nine and grew up in Montreal. Fluent in both French and English. Dr. Kwon graduated with a DMD from the University of Montreal in 2021, providing care in Fort McMurray and Fort Chipewyan.

Our Dental Assistants

Adrian Safranca

Graduated from dental school in the Philippines and is currently working toward

Linli Feng

With over 20 years of dental assisting experience, Linli has worked in remote communities

Now Offering: IV Conscious Sedation

For patients with high anxiety about dental procedures, YMM Dental is introducing

Benefits, Reduces anxiety, induces relaxation and amnesia (little or no memory of the procedure)

YMM DENTAL – YOUR SMILE IS OUR PRIORITY

PHYSIOTHERAPY SERVICES ANNUAL SUMMARY

April 1, 2024 – March 31, 2025
Delivered by Tamarack Physical Therapy in partnership with Nunee Health Board Society

Program Overview

The Nunee Health Board Society continues to support accessible rehabilitative care through its partnership with Tamarack Physical Therapy. Monthly service visits to Fart Chipewyan have provided essential physiotherapy to address musculoskeletal conditions, post-operative recovery, injury prevention, and chronic pain management for all age groups.

Annual Summary of Services

Key Indicators	Annual Total
Total Clients Seen	717
New Assessments	159
Home Visits	77
No Shows	197
Cancellations	80
WCB Cases	0
MVA Cases	0

Despite high no-show numbers, the team successfully backfilled many appointment slots to maintain continuity of care.

Continue delivering consistent, culturally respectful care

Client Demographics

Key Indicators	Annual Total
Total Clients Seen	717
New Assessments	159
Home Visits	77
No Shows	187
Cancellations	80
WCB Cases	0
MVA Cases	0

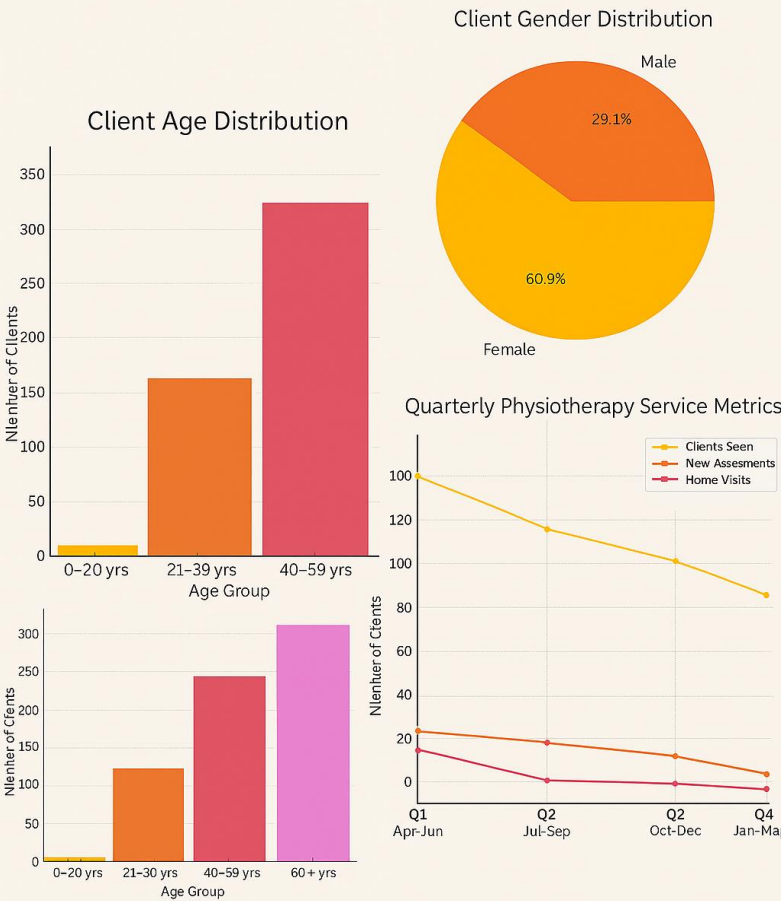
Despite high no-show numbers, the team successfully backfilled many appointment slots to maintain continuity of care.

Key Insights

- High Engagement with Seniors:** Over 40% of all clients were 60+, highlighting a critical community need
- Chronic Care Management:** Continued support for those with long-term mobility issues and pain
- Stable Access and Delivery:** Services were consistent across all quarters with minimal disruptions.
- No WCB/MVA Caseloads:** The caseload primarily reflects general community needs rather than work or vehicle-related injuries

Physiotherapy Services Annual Summary

April 1, 2024 – March 31, 2025





Mental Health Program

The following report will highlight areas of the program including:

- Staff development
- Community Engagement
- Culturally focused programs and activities
- IRS and Day School program and activities
- Crisis Response Team support
- Special events
- Program statistics

Staff Development Staff Professional Development and Training

Conferences

- Recovery Capital Conference
- NNADAP Summit
- FNHMA Conference
- Wellness Team Retreat
- 3 Eagle Conference

Training

- NHBS Privacy Training ASIST (Suicide Intervention Training) Mental Health First Aid CTRL
- Trainings including Motivational Interviewing, Case Management Safe Food Handling Mental
- Health Act Training Grief and Loss Training Y Mind training with YMCA NHBS Health and
- Safety Refresher NHBS CPR Training Awaken the Spirit Training

Review and Engagement

- Formal program review completed by external consultant.
- Facilitated team retreat.
- Job description reviews and updates.
- Annual staff evaluations.
- Operational policy manual development.
- Data management system review and update.

Community Engagement

Nunee Staff Sessions

Yarn Blanket Making	Fleece Mitt Making
Pillow sewing classes	Fur Hat Making classes
Jellyroll rug making classes	Cake decorating classes
Ribbon skirt making classes	

Community Sessions

Self-care nights	Paint nights
Beaded Hat classes	Beaded earring classes
Beaded pin classes	Beaded Beanies
Cake Decorating class	

Psychoeducational Sessions

Understanding Anger	Grief and Loss Session
Trauma Informed Care Workshop	Self-Harm
Lateral Violence	Cyberbullying
Mindfulness	Trauma and the impacts
Coping with Anxiety	Self Esteem
Self-care	Parenting styles
Healthy relationships	Trauma Informed Movement/Yoga

Support Groups

AA	Al-Anon
Wellbriety	Lifeskills
Wellness Support Group	

Culture, Language, and Traditional Knowledge Sharing

Cultural Classes Offered

Medicine Bag Making	Drum Making
Moose Hide teachings	Beaded Pin making classes
Fleece mitt making classes	Ribbon Shirt Making
Pony Lanyard making	Drum Bag Making
Dreamcatcher earring classes	Medicine Bag Making
Drum Making	Moose Hide teachings
Beaded Pin making classes	Fleece mitt making classes

Traditional Events/Programs

Hosted visiting Canoes
 My Path Programming weekly at Fraser Bay with local school and community Elders
 School Youth Camps at Fraser Bay
 Hand games tournament
 Youth Canoe Trip to Fort Fitzgerald
 Traditional Healers were hosted at Fraser Bay
 Fox Lake Drummers were brought to the community, offering teachings and showcased at community tea dances.

IRS and Day School support

IRS Events

Holy Angels Gathering
 Survivor and Families Bingo
 Elder Appreciation Gathering and luncheon
 Community Ground Scanning
 Metis Holy Angels Gathering (Hosted by Fort Chipewyan Metis Nation)
 MCFN IRS Healing event with Traditional healers and community feast

Crisis Support

MWCRT

Deployment (Fort McKay First Nation- May 2024)
 Supported Richard Cardinal Memorial Event
 Supported Holy Angels gatherings
 Supported community Ground Scanning event
 Supported Riley Whitehead Memorial/ Suicide Prevention event
 Supported events hosted by other groups including Metis Trauma Workshop, ACFN In the Flow and Ancestral Healing workshops
 Supported local wakes and funerals

Community Events and Celebrations

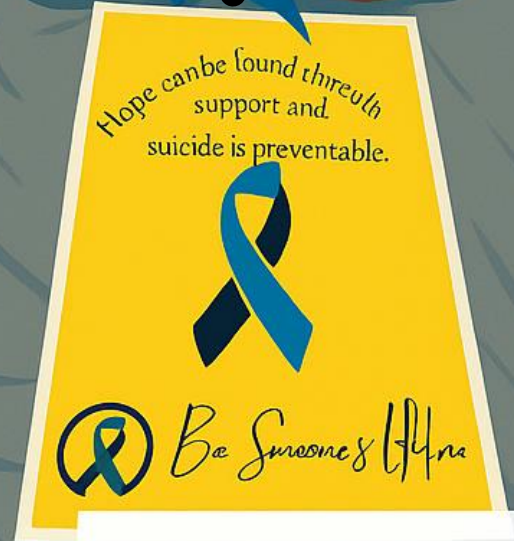
<i>Special Events</i>		
Mother's Day Drive Through Lunch		Community Sledding Party
Mental Health Week Events		Community Pantry Packages
Bell Let's Talk Day events		Community Career Fair
Valentines' events (Couples Info session/dinner)		Pink Shirt Day events
International Women's Day presentation/luncheon		Easter events
Community Volleyball tournaments		School Mental Health Fair
Pride T-shirt making and resource booth		Father's Day Drive Through Lunch
Kids Bike Rodeo		Community Color Run
Canada Day celebrations/float		National Self Care Day event
Horseshoe Tournament		Teddy Bear Fair
Family Fun Day @ Fraser Bay		Community Health Fair
Back to School Backpack Distribution		Moosehide Day
Headstrong Youth Conference		
World Suicide Prevention Day Walk and events		Orange Shirt Day Walk and Community Event
National Addiction Awareness Week (NAAW)		Christmas Family Engagement events

Program Statistics

<i>Client Services</i>		
Mental Health Therapists	847	1:1 scheduled therapy appointments offered in-person, via phone or virtually.
Wellness Workers	749	1:1 appointments to support residential treatment application, attendance, and post-treatment support, harm-reduction and supportive counselling, referral to external providers, advocacy, information and resource sharing.
<i>Community Events</i>		
Community Awareness Walks and lunches/dinners	Avg. 150-200 participants/event	Including World Suicide Prevention Day, MMIWG Day of Honor and Awareness, Orange Shirt Day.
Community crafting class	Avg. 10 participants/event	Including beading, sewing, ribbon shirt and skirt making.
Special event drive throughs etc.	120 participants	Including Mother's Day, Father's Day, Pink Shirt Day, Pantry Packages.
<i>Cultural Events</i>		
Tea dances	Avg. 150-200 participants/event	Including Christmas and Spring Tea Dances and Dinners.
My Path Land-based programming	50+ students/week	Teachings from local Elders at Fraser Bay facility.
<i>IRS Events</i>		
Community Engagements	Avg. 50 participants	Including Bingo and Elders appreciation luncheon.
Holy Angels School Events	Avg. 150-200 participants/event	Including Holy Angels Gatherings and Ground Scanning.
Traditional Healers	Avg. 25 participants/event	Including 1:1 sessions, sharing circles, community sweats and healing sessions.

Photos through
the Year





World Suicide Prevention Day





Orange Shirt Day Community Walk



Honoring MMEIP.



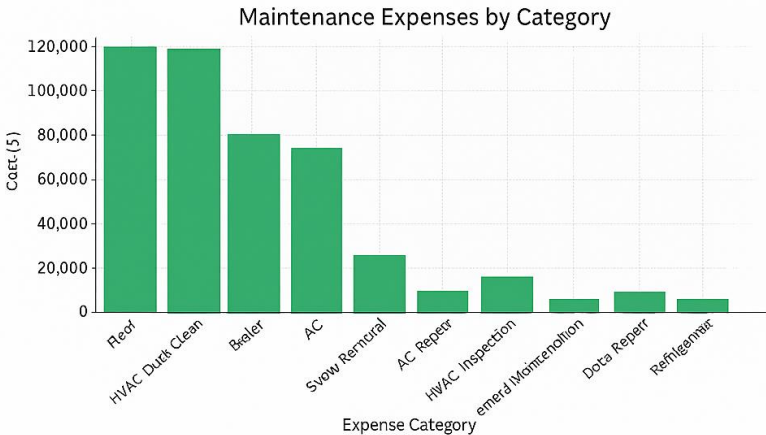
COMMUNITY HOLIDAY DINNER



2024-2025 ANNUAL MAINTENANCE REPORT

The 2024-2025 Annual Maintenance Report highlights the efforts made to ensure the upkeep, safety, and functionality of Nunee Health's facilities. Maintaining our health infrastructure is key to providing consistent and high-quality care to our community members. This year's report outlines the categorized expenses for various maintenance related services and identifies significant projects completed during the fiscal year.

Summary of Expenditures



Total Expenditures \$447,428.59